

Georgia Department of Motor Vehicle Safety

Roy E. Barnes Tim Burgess
Governor Commissioner

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DEPARTMENT OF MOTOR VEHICLE SAFETY OPENS COBB COUNTY CUSTOMER SERVICE CENTER

In keeping with its' pledge to open four new driver's license customer service centers in metro-Atlanta this year, the Department of Motor Vehicle Safety (DMVS) officially opened a new facility in Cobb County today. The facility is located in the Piedmont Village Shopping Center at 2800 Canton Road in Marietta at the intersection of Canton Road and Piedmont Road. The facility is opened Tuesday through Saturday from 9:00am until 5:00pm.

This is the second of the four new locations slated to open in DeKalb, Cobb, Fulton and Gwinnett counties. A new location in Dekalb County opened in the Stonebridge Village Center at 8040 Rockbridge Road in Lithonia on May22nd.

Governor Roy E. Barnes joined members of the DMVS Board of Directors, Commissioner Tim Burgess and local legislators at the official opening ceremony. "I am happy to welcome this much needed facility to Cobb County," said Governor Roy Barnes. "This new office will represent an important improvement in service to metro-Atlanta residents, bringing quick, convenient service close to where they live and work," said Barnes.

The new full-service office features several customer-friendly amenities including 16 customer service counters, seating for 150 customers, a computer controlled customer service management system that eliminates standing in line for services, 20 computerized driver's testing stations and two Polaroid photo stations. This location also incorporates an on-site test range, which will be used for pre-check functions. The DMVS is advancing toward on the road testing for all drivers.

"This new site is in keeping with our goal of providing more efficient and convenient government service to the public," Commissioner Burgess said. "This facility offers an attractive and efficient environment for customers to conduct DMVS business and will significantly improve our ability to meet the Governor's guarantee of 30 minutes or its free," he added.

In addition to the four new facilities being added to combat the lengthy lines, the DMVS has initiated mail-in and Internet driver's license renewals. Customers can obtain information about all motor vehicle services by visiting the Department's website at www.dmvs.ga.gov.